

SUPPORT PLUS PROGRAM

Workplace Support Beyond EAP

PRODUCT BRIEF

One-on-one sessions were provided to field staff and supervisors under facing high stress due to challenging client interactions and perceived job uncertainty

This enabled the organisation to understand the impact of change due to forces within and outside of the control of the business

The program, which was embraced by over half of the staff and we were able to workshop key issues arising enabling us to retain key staff and sustain high levels of customer service".

Dunamis Consulting support plus program is an ideal adjunct to other staff assistance programs and initiatives. It can also prove effective as a reward initiative for teams and individuals who have been providing exceptional service or facing higher than usual levels of stress and challenge.

- Reward high performance workplace teams
- Provide direct positive support for teams under pressure
- Give staff an opportunity to provide feedback to the executive
- Boost team morale or radically improve team dynamics

Content

The support plus program uses a free-form approach in much the same way as organisations may implement an EAP program. Based on positive psychology consultants may employ a range of methodologies that include the following:

- Open sessions to allow employees to 'air' issues and vent frustrations
- Can be confined to work related issues or used as a broader assistance initiative and include personal elements
- Optional completion of jointly developed feedback forms
- May be used in conjunction with group sessions to develop a range of proposals or options to address existing workplace issues
- May be used in conjunction with a change management program as an independent measure of program impact and effectiveness

Program Detail

- Fees and rates are by negotiation
- Work outside of the Sydney metro area is by arrangement
- Sessions are treated as confidential and private
- Package / existing client rates may be discounted by arrangement

Next Steps

For more information call us for an obligation confidential discussion around your situation. Call 0422 082 225 to arrange your session.

For more program information email us on info@dunamisconsulting.com.au or visit www.dunamisconsulting.com.au.